

## **Things to consider for getting the best out of your equipment.**

- Make sure you take the time to read your manual. This will help you understand the demands of your scooter or powerchair, ensuring you get the most from it.
- Service your scooter or powerchair at least once a year, so you know it is ready for day-to-day use.
- Batteries need charging over winter even if they are not used, just like a car. Make sure they don't go flat by charging them correctly using the information in this guide.

The performance of your batteries will depend on many factors, from the weather to the type of terrain you travel on. Being aware of these factors will ensure you get the most from your scooter's batteries.

### **User Weight**

Battery mileage is affected by user weight. The heavier the load weight on the scooter, the harder the motor has to work, reducing battery mileage. Never exceed the recommended user weight.

### **Terrain**

Steep gradients & rough terrain will make the motor work harder which will then use more energy from the batteries. Ensure you don't exceed the recommended gradient climb.

### **Tyre Pressure**

If your scooter / powerchair is fitted with pneumatic tyres, ensure they are inflated to the correct pressure. A flat or underinflated tyre will drain more energy from the batteries.

### **Temperature**

Low temperatures will affect the efficiency of the batteries so you may find during the winter months that your scooter / powerchair requires charging more often.

### **Storage**

Ensure your scooter / powerchair is kept dry whenever stored. During the winter months, especially if the vehicle is not used, we recommend regular charging as per the instructions above or as advised in the user manual.

### **Going away on holiday?**

Check with your airline before travelling to find out if your batteries are suitable for air travel.

Eastern Mobility  
10 Dene Avenue  
Ormesby St. Margaret  
Norfolk  
NR29 3RZ

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